

Hampton Roads Autobody Association

1025 Sippel Drive
Chesapeake, Va. 23320

Dear Members and Associates,

As we look forward into 2009, we would like to get your thoughts on the direction you would like to see the organization go. To do that I put together this survey to find out the needs of our membership.

1. During 2008 we redeveloped our website www.hraa.net to give you update information as well as links to various sites to assist you in your daily operations.
 - a. Have you visited the website? _____
 - b. Do you find the information useful? _____
 - c. What would you like to see on the website? _____

2. In 2008 we made a commitment to train.
 - a. We recently scheduled a Jeopardy game training to determine the training needs of our membership. Was that a good idea? _____
 - b. What type of training would you like to see? _____
 - i. I-CAR? _____
 - ii. ASE Preparation? _____
 - iii. Vendor Based? _____

3. In 2008 we aligned with the Virginia Autobody Legislation Council to give the membership a voice.
 - a. Does this involvement interest you? _____
 - b. Is it something we should continue? _____

4. In 2008 we donated to several charities.
 - a. Is this something we should be involved in? _____
 - b. Are we reaching the right people through our charities? _____
 - i. CHKD? _____
 - ii. Kevin Eadie Foundation? _____
 - iii. Hampton Roads Claims Association? _____
 - iv. Industry families in need? _____

5. We have two established networking/social events, our annual golf tournament and casino night.
 - a. Do you look forward to these events? _____
 - b. Do you think we should have both? _____
 - i. If not which one? _____
 1. Golf tournament? _____
 2. Casino Night? _____
 6. The first thing we accomplished was getting association group insurance.
 - a. Is this something the organization should be involved in? _____
 - b. Is this important to you? _____
 7. We have struggled with meeting locations and switched between the peninsula and southside.
 - a. Does this make a difference to you? _____
 - b. Should we meet every month? _____
 8. We changed the format of our meetings and we now have speakers who provide information not sales representatives.
 - a. Does this fit your needs? _____
 - b. What would you like to see at the meetings? _____
 9. What are we missing? _____
 10. If there were one thing the organization could do for you, what would it be? _____
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Please complete the survey at your convenience. You can mail it to the above address or fax it to 757.896.6512 or 757.488.8733.

I thank all in advance for your participation in the survey and appreciate the time you took answering the questions to improve our organization.

Sincerely,

John Shoemaker
President
